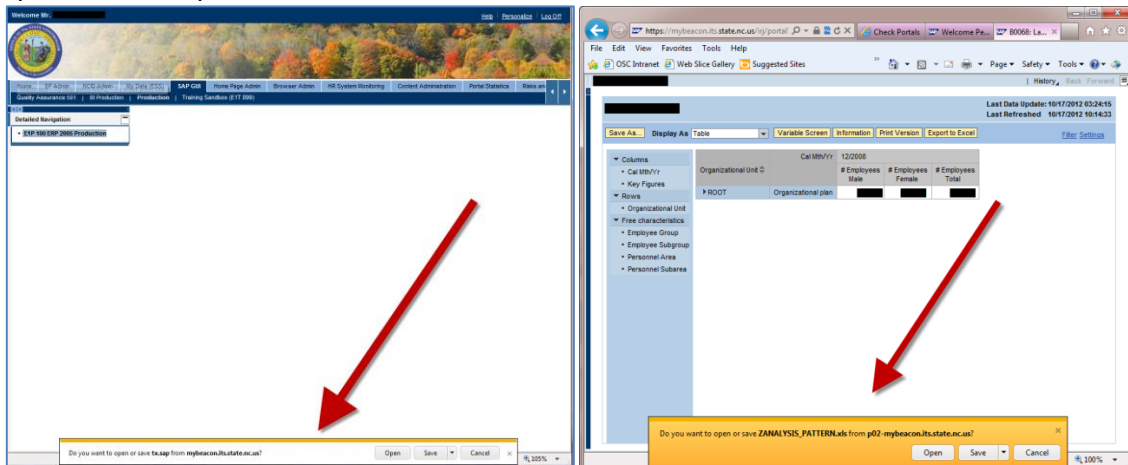




OSC BEACON

State-owned PC Requirements

NOTE: The browser settings shown in this document do not prevent the **Internet Explorer 9 and Internet Explorer 10** security banner pop-up message from displaying at the bottom of the browser window when launching a SAPGUI client from the browser or when exporting a BI report to Excel from the browser. End-users will need to click the appropriate button on the prompt in order to proceed. This is a known issue with Microsoft.



DESKTOP PC MINIMAL REQUIREMENTS

Hardware

- Portal: CPU: 1GHz+, RAM: 256MB, HD: 1GB
- GUI (Windows 7, Windows 8): CPU: 1 Ghz+, RAM: 512MB, HD: (*independent of SAP GUI release*)
- Reporting Expert: Portal+GUI+MS Office Products

Software

- Operating Systems: Windows 7, Windows 8
- Acrobat Reader: X, XI
- Browsers: IE 8, IE 9, IE 10 and IE 11 are supported
- SAP WIN GUI: 730 Patch 9
- Excel (MS Office) : 2003 and above
- Java Runtime Environment (JRE) 1.5 and above
- Additional Business Objects requirement: Adobe Flash Player add-on (Shockwave Flash Object)

PORTAL BROWSER SETTING:

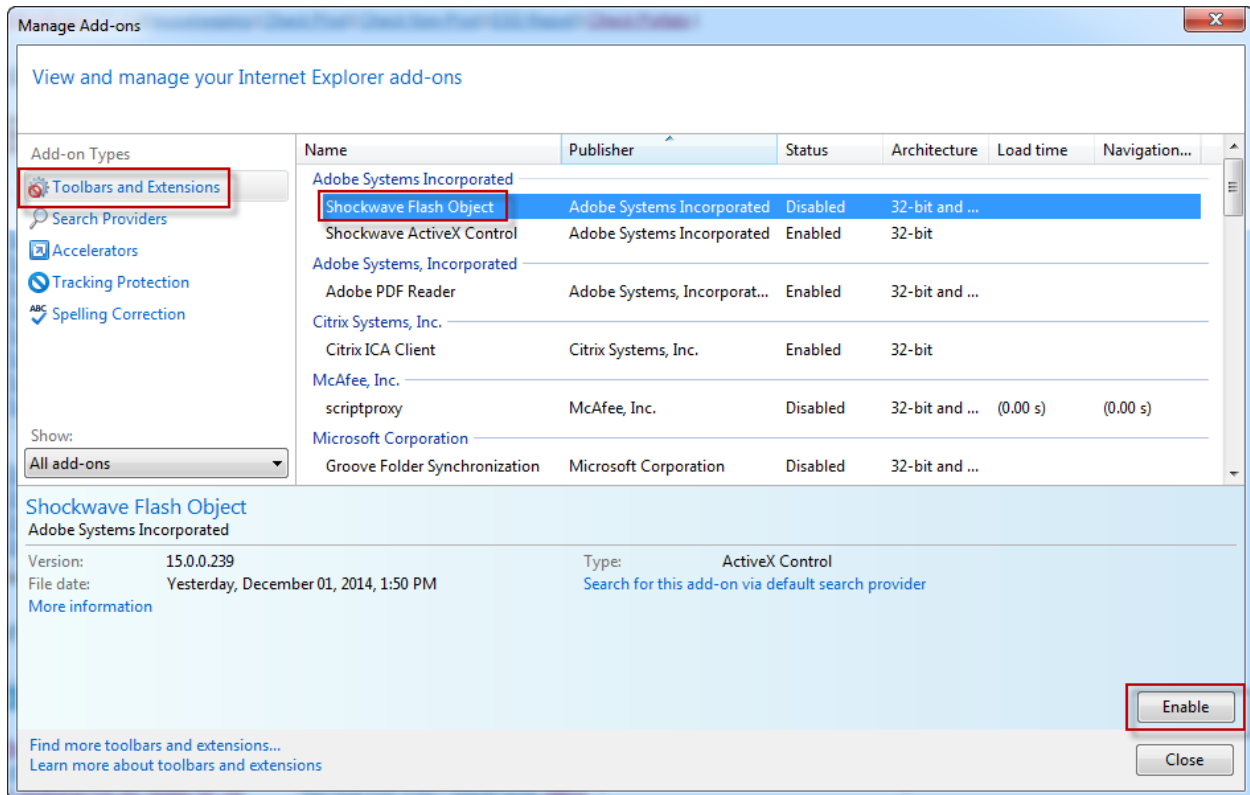
- Enable java scripts
- Enable ActiveX components

- Enable cookies
- The setting “Do not save encrypted files to disk” must be unchecked.
- Add to Pop-up Blocker’s list of Allowed sites **AND** add to Trusted sites the following domains:
 - *.nc.gov
 - *.its.state.nc.us
 - *.csod.com
 - *.myactivehealth.com
 - *.bcbsnc.com

The following is a step-by-step review of the Internet Explorer browser settings which should be established:

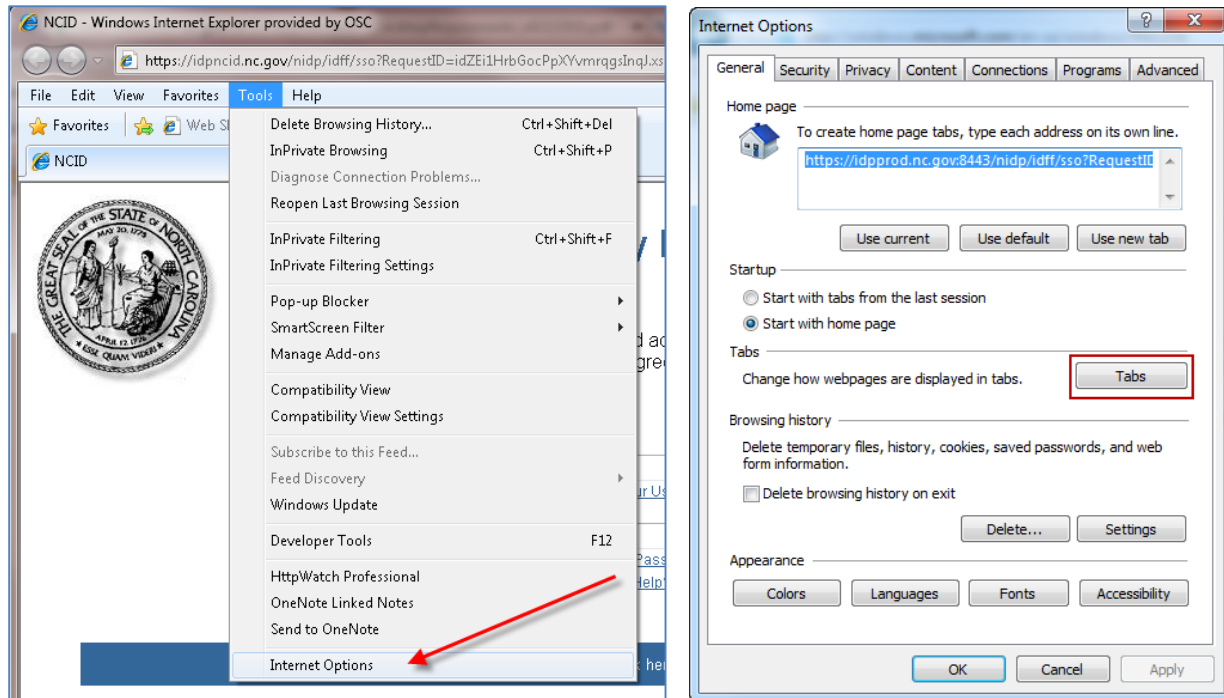
Adobe Flash Player add-on

After installing the add-on, verify that it is enabled by going to the following: **Tools → Manage add-ons → Toolbars and Extensions → Shockwave Flash Object** → if the **Enable** button is shown, click it.

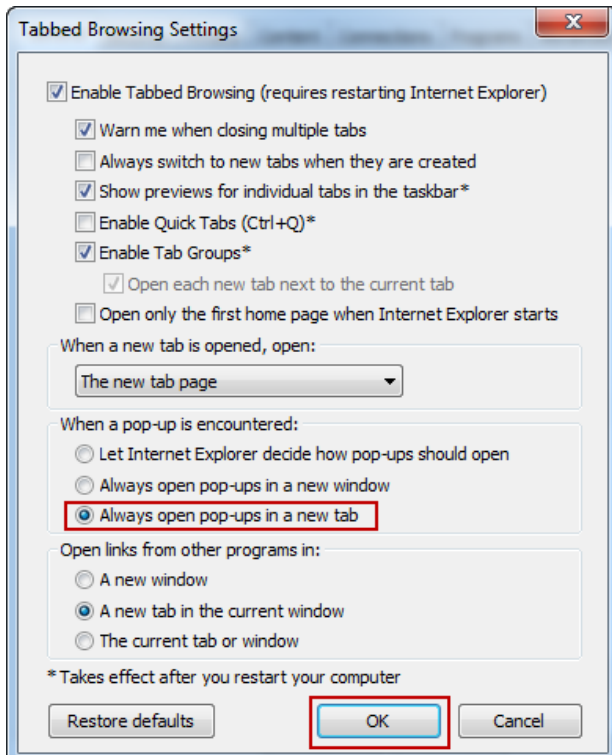


Internet Explorer Browser Settings

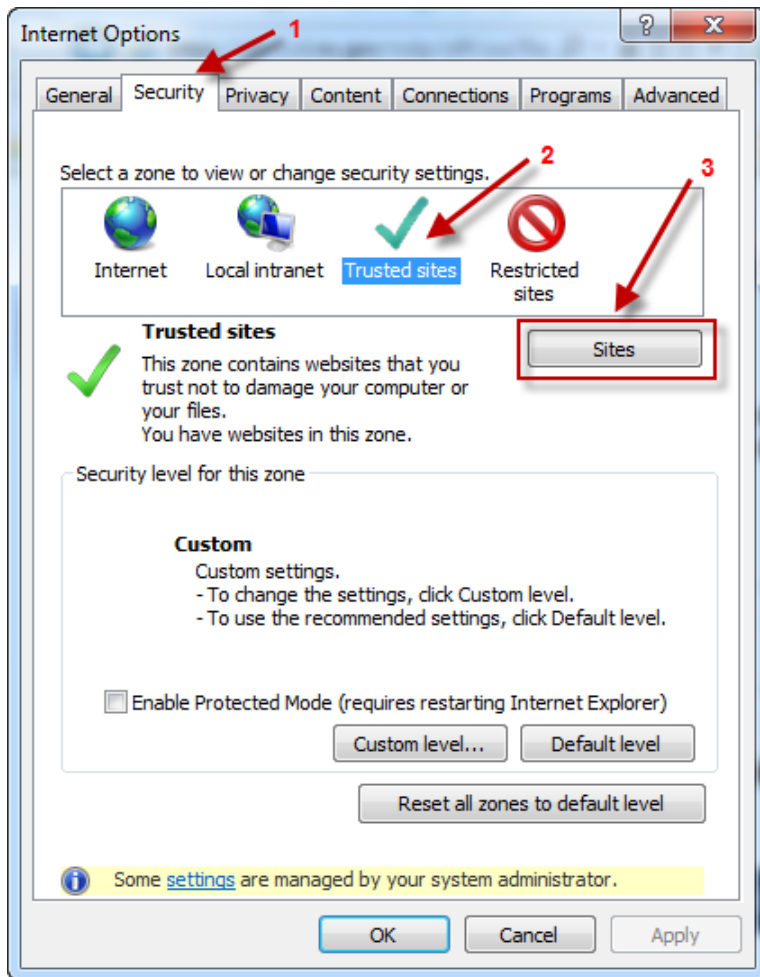
In the Internet Explorer browser window go to **"Tools" → "Internet Options" → General tab → Tabs button →**



Select the ***"Always open pop-ups in a new tab"*** option → **OK**



Select the **"Security"** tab, **"Trusted sites"**, and then the **"Sites"** button



Add the following 5 entries in the “**Trusted sites**” then click **OK**:

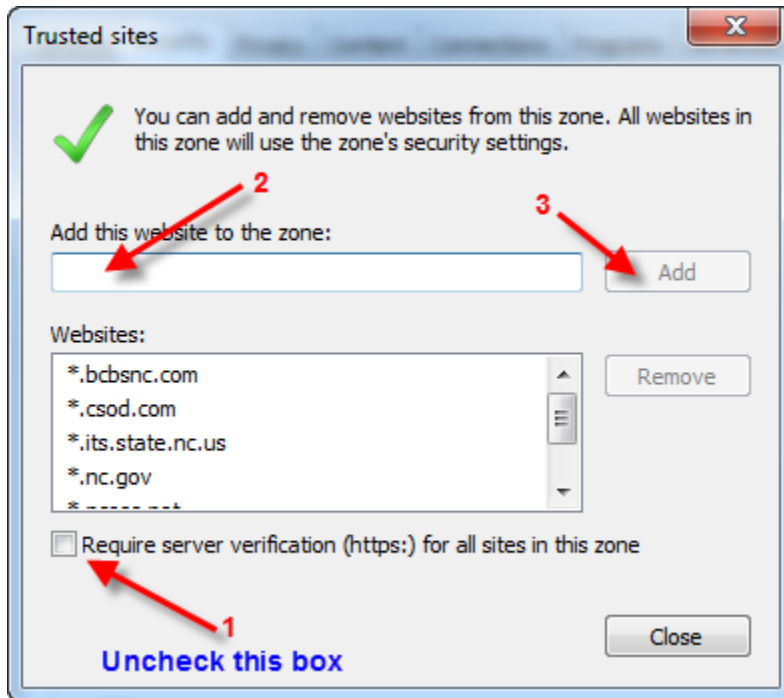
*.nc.gov

*.its.state.nc.us

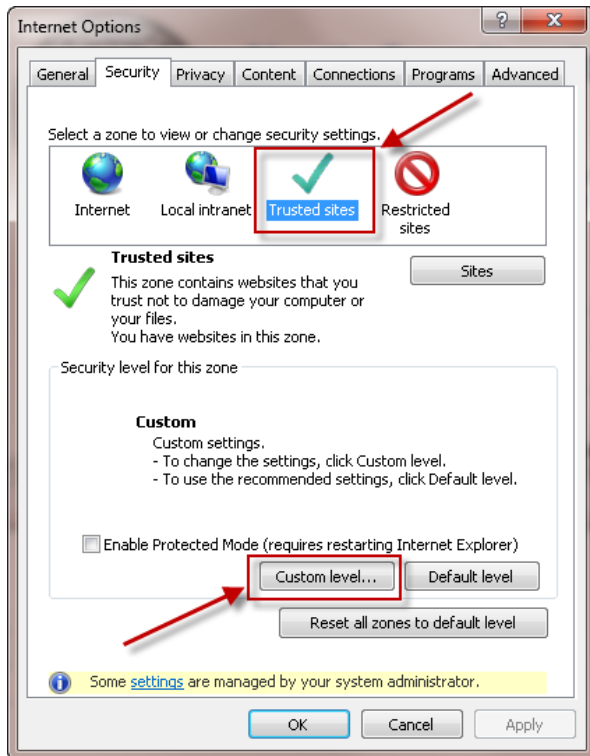
*.csod.com

*.myactivehealth.com

*.bcbsnc.com

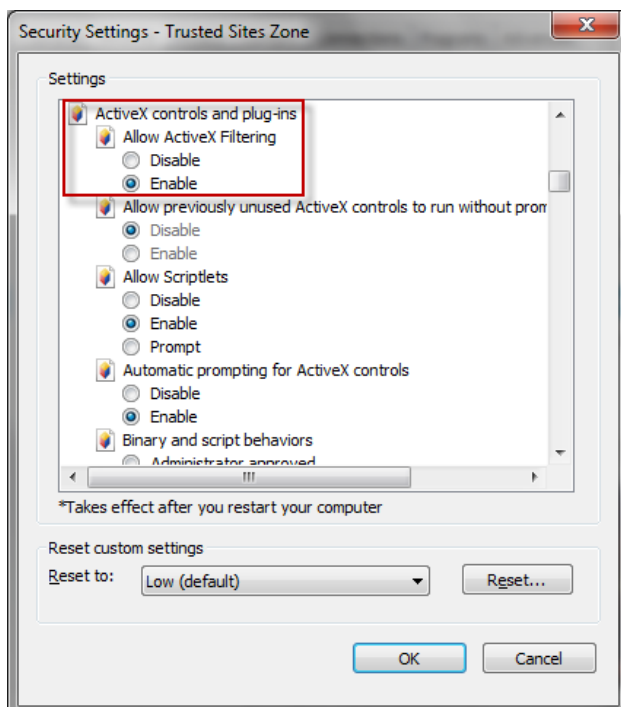


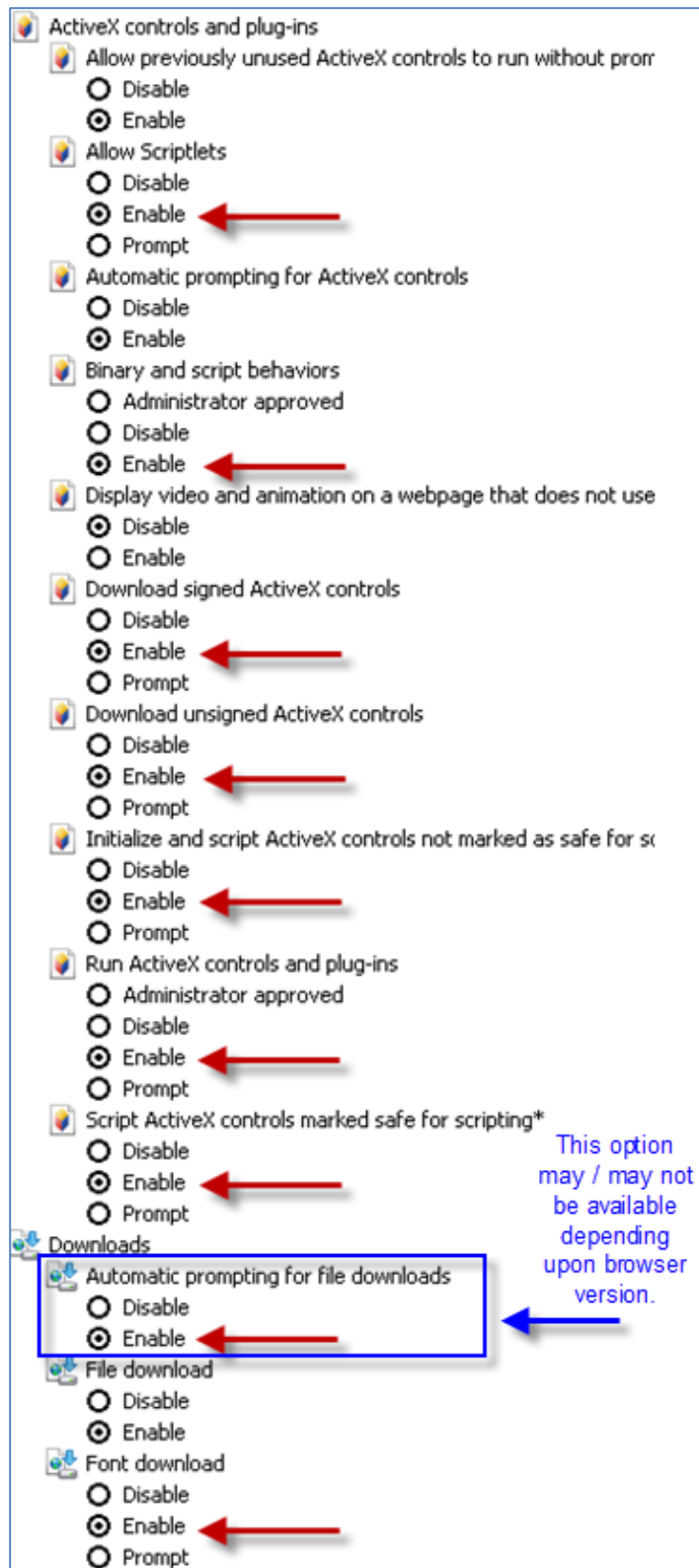
Be sure “**Trusted sites**” is still selected in the web content zone, then click “**Custom Level...**”:



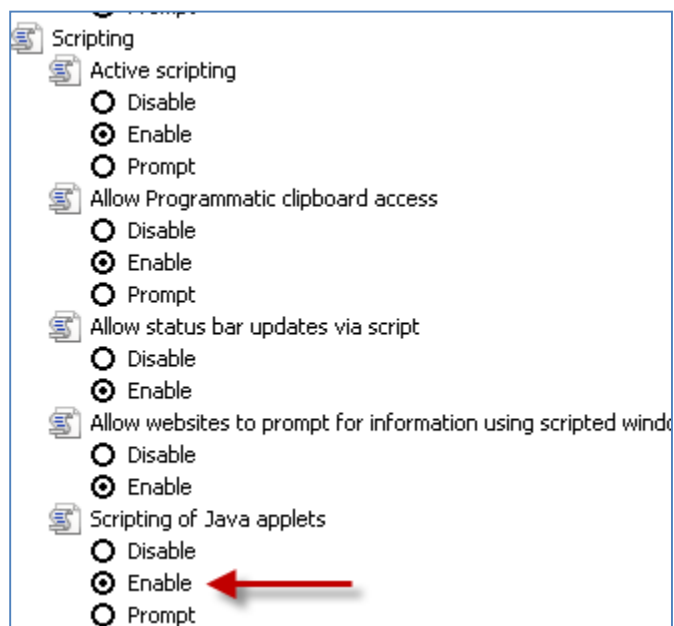
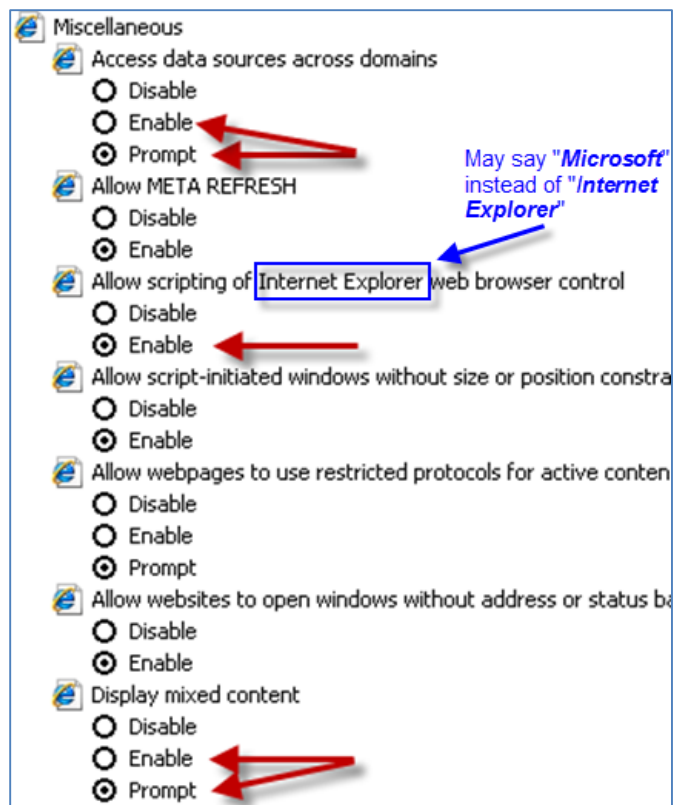
Enable “**Allow ActiveX Filtering**” (Internet Explorer 9 and above – if the option is available)

<http://ie.microsoft.com/testdrive/browser/activexfiltering/About.html>

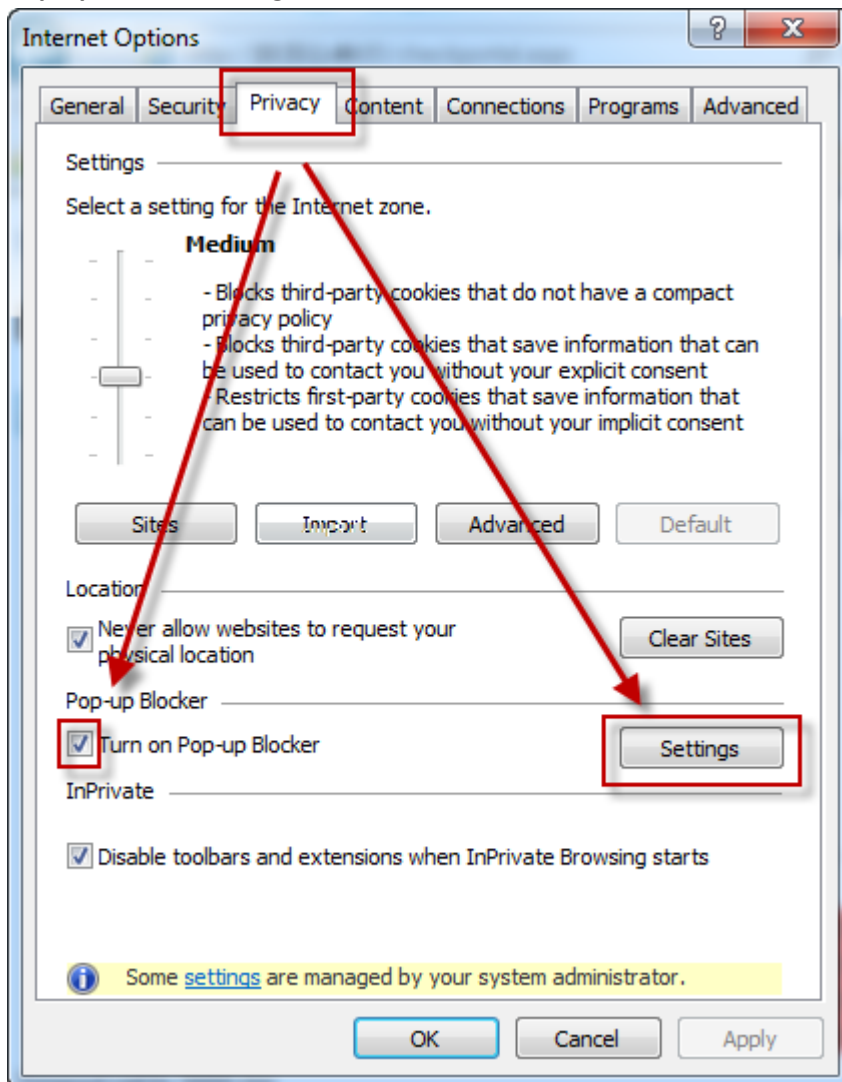




This option may / may not be available depending upon browser version.



Pop-up Blocker Settings



Add the following 5 entries in the Pop-up Blocker Settings' list of allowed sites then click **Close**:

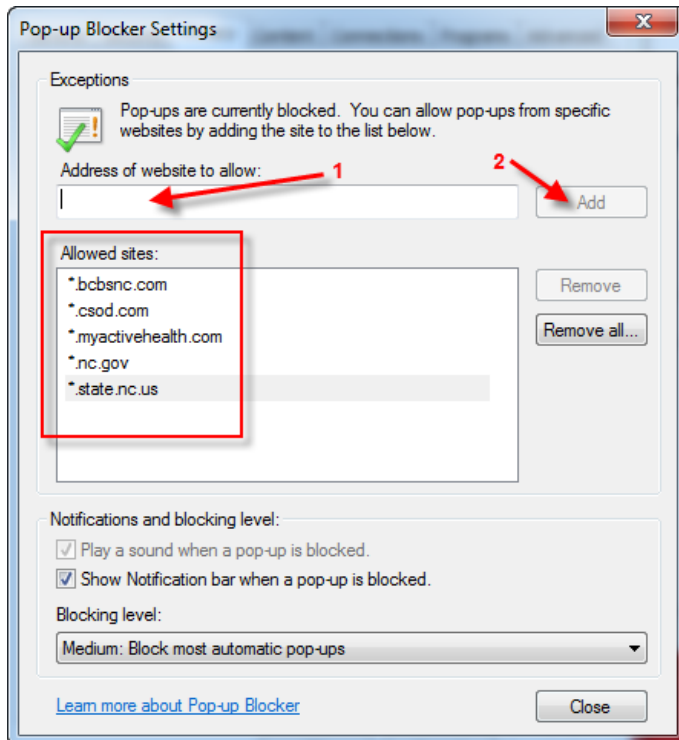
*.nc.gov

*.its.state.nc.us

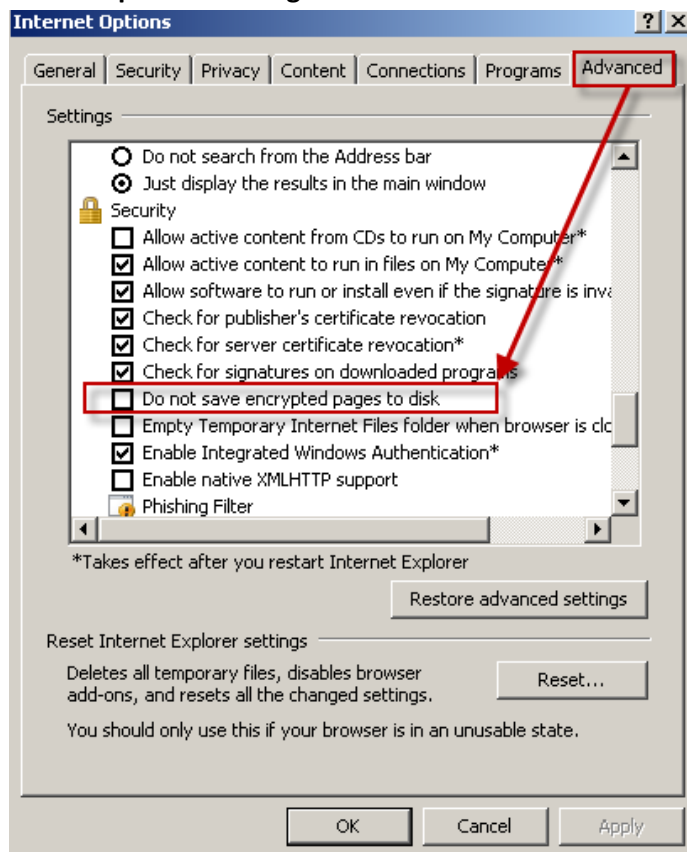
*.csod.com

*.myactivehealth.com

*.bcbsnc.com



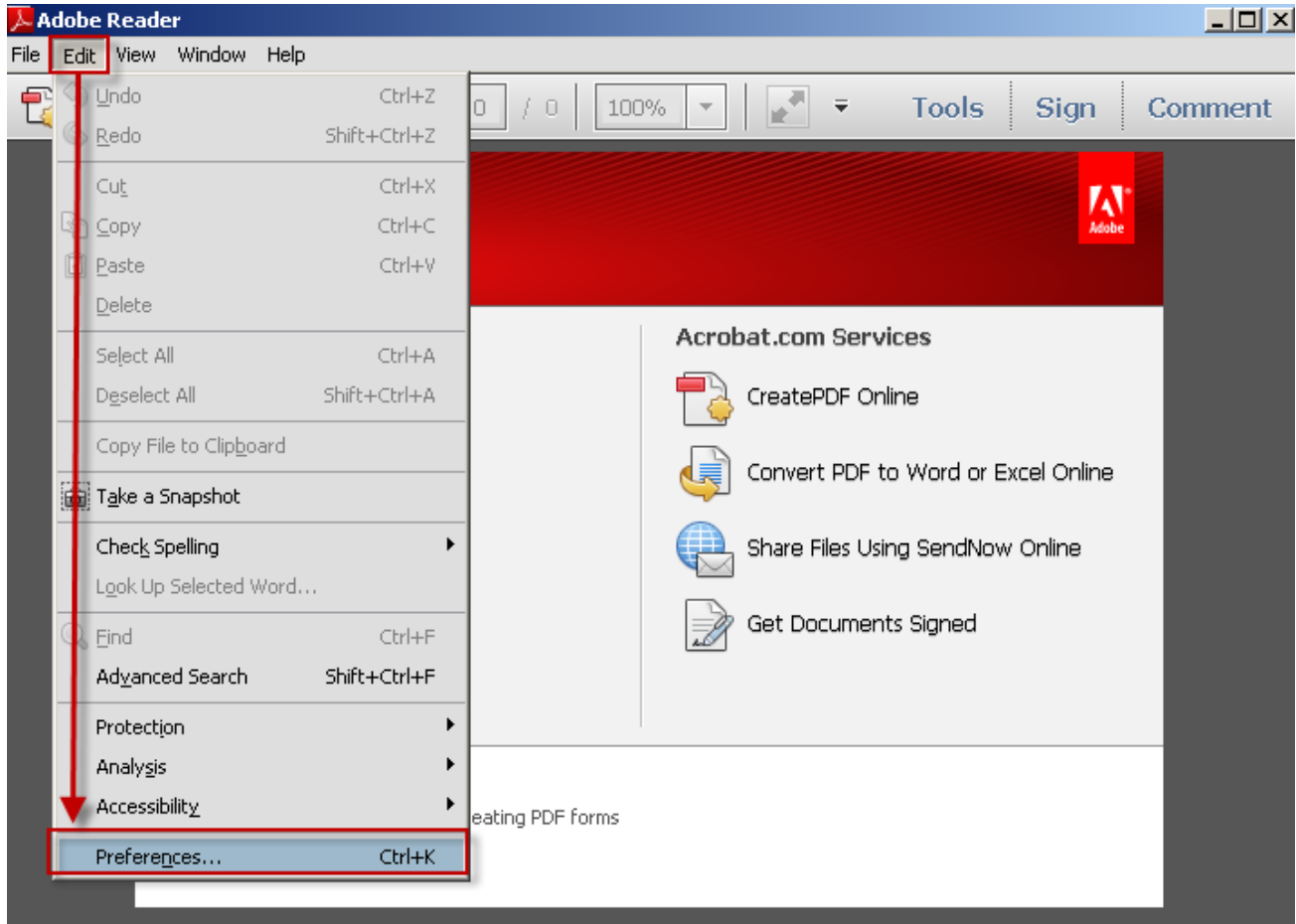
Other important settings:



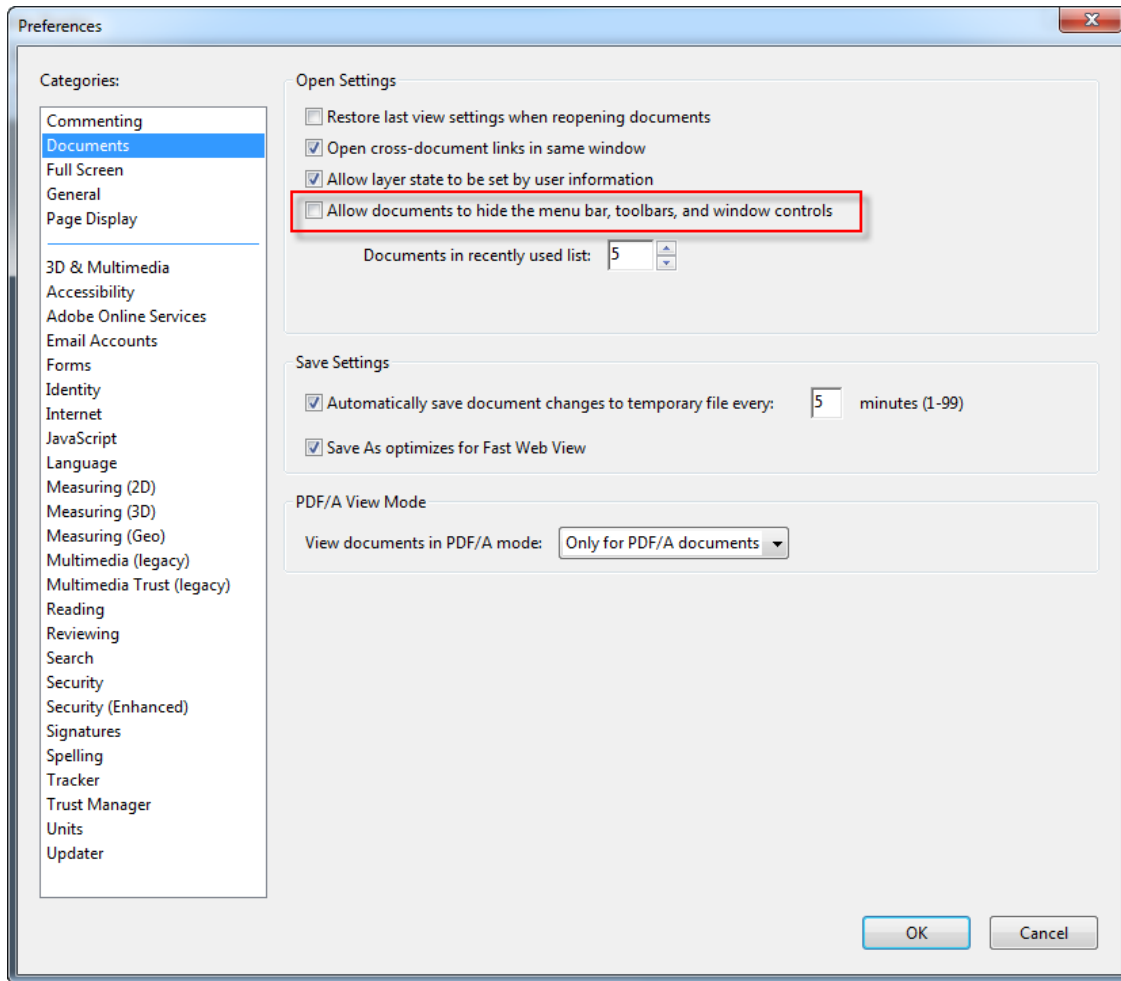
Adobe settings (including Adobe X):

In order to enable PCs using Adobe Reader X to access the Adobe toolbar while in the BEACON portal, make the following configuration settings:

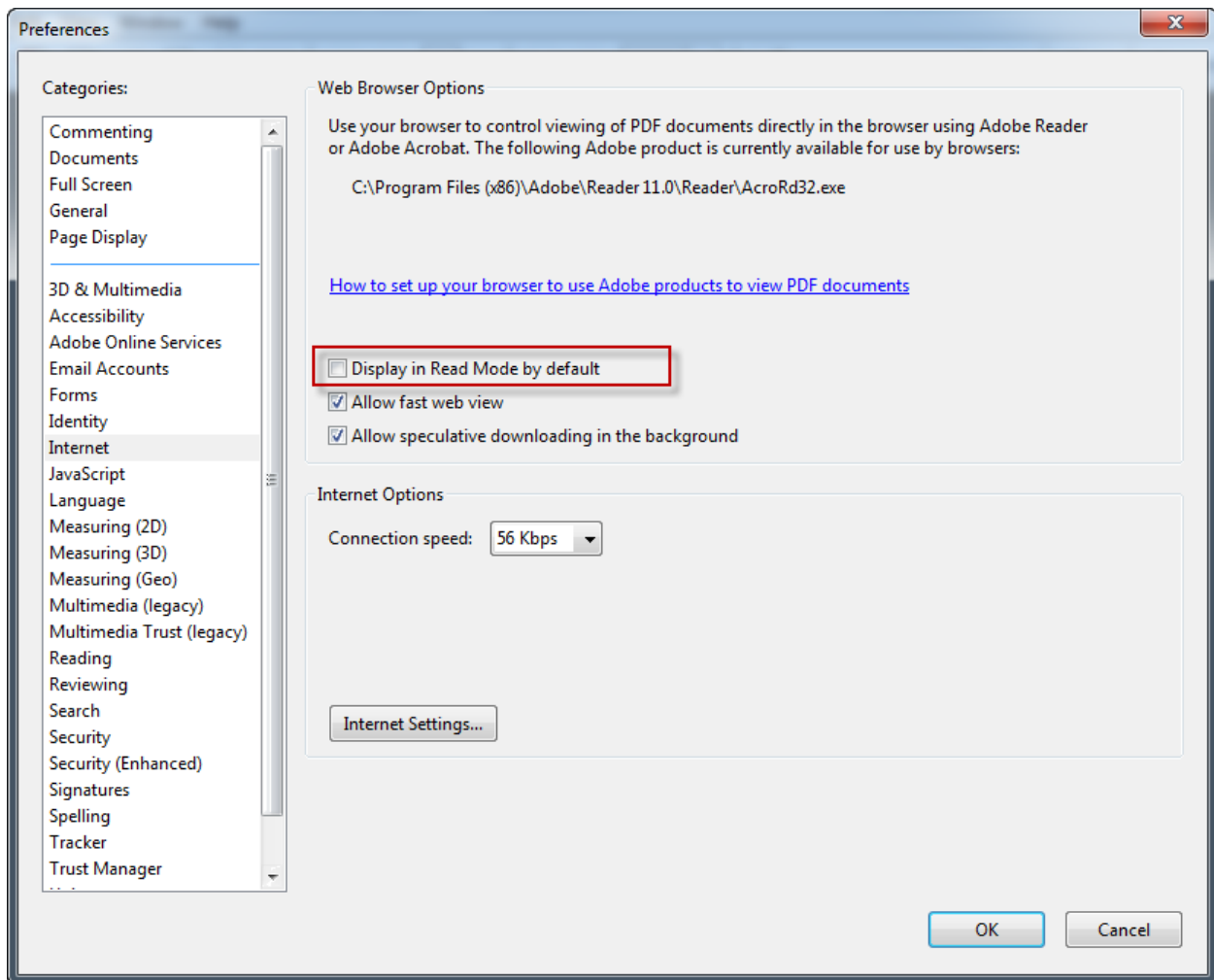
1. Close all IE/Firefox browsers.
2. Open the Adobe Reader X (**Start → All Programs → Adobe Reader X**)
3. Click on **Edit → Preferences → Documents**



4. Uncheck the “Allow documents to hide the menu bar, toolbars, and window controls” checkbox:



5. Click on the “**Internet**” option and uncheck the following box:



6. Click **OK** when done. Open an Internet Explorer browser, login to the BEACON portal and verify the pay statement displays correctly.